

Exhibit A

How will we be able to update on iPhones?
Did you guys just screw over all your mobile players?



REDACTED

✓ 2h ago

If Fortnite doesn't return to Apple store I want a refund on all my items



REDACTED

✓ 2h ago

I'm mad right now because of the banning of iOS will my account be refunded if this does not happen I will be mad please refund my account back onto my credit card message me back



REDACTED

✓ 2h ago

I saw that the game got banned!!Can you review my account and i would like a refund for my whole account please



REDACTED

✓ 37m ago

If you are not going to allow updates on iOS I fully expect all my money back from everything I have purchased. Please let me know when and how to receive this refund. I paid you a lot money for a game you have cancelled on me.



REDACTED

✓ 1h ago

I need to know what's going on with the game, I had recently invested a lot of money in this game for my children, I had even made a purchase today, I am currently on hold with apple. Please respond, I have nothing of apple products I'm not understanding.



REDACTED

✓ 16m ago

Ok so sense u guys PERM Removed Fornight from Apple / Andriod severs onces a update happens they wont be able to play anymore??? so are you going to refund all of the money us parents have spent?? IVE SPENT ALOT of money on this game for my Daughter and im BEYOND Mad right now like you just Destoryed a Little girls heart now she was very passionate about this game and Loved playing it! now u have ripped that away from her for good like wtf? so will u be full refunding ppl who where Android / Apple players now? or Not? or is their a Way kids can download the update and keep playing on their tablet and phones



REDACTED

✓ 5m ago

My son and I both play Fortnite on an iPad. How the hell are we supposed play now that the App Store removed it. That will mean it won't be able to update now. And don't give me a ridiculous comment about what other platforms I can play since I'm not rich and can't simply go buy another platform. This is ridiculous on both sides. Billionaires screwing us over yet again



REDACTED

✓ 2h ago

Please tell me i will be able to play in season 4 on iOS please tell me I'm about to cry



REDACTED

✓ 3h ago

I can't download Fortnite. My phone is compatible but it won't show it in my AppStore and when I go to your website to download it it says it's downloaded all though it is no where in my home menu. Please help me fix this as I want to play again!

Attachments



REDACTED

✓ 41m ago

Apple banned Fortnite so I can't get anything and I want to know if I can redeem anything or something like that because I feel scammed by having spent so much money on your game and then I can't end up using it on anything



REDACTED

✓ 1h ago

Why are you removing fortnite from iOS and android I am displeased by this am requesting to have it put it back on ios and android



REDACTED

✓ 36m ago

Dear Epic Games, is that true what I saw so you can no longer play on mobile phone something happened please say I can still play I would really like to play FORTNITE but I read that you can no longer play on apple please say that that is not true.



REDACTED

✓ 41m ago

Since they removed Fortnite from the Apple store how are we going to receive updates? Is there a way to do it from the epic games website? Can that be done because it's not fair for the Apple users, Including myself as an apple user.....



REDACTED

✓ 1h ago

hello, i wanted to ask, since the app store deleted fortnite, but i still have it downloaded, what am i suppose to do? it wont let me in any games because it tells me that the servers are offline. does this mean i cant play anymore?



REDACTED

✓ 1h ago

So now what are you going to do? You guys are saying that next season will begin as planned. How are the mobile players supposed to download and update the app now?



REDACTED

✓ 2h ago

Hey my name is [REDACTED] and I live in the u.s. and I spent a lot of money on my account on fortnite that I plan my iPad with I'm just answering my accounts going to get banned before I get a chance to spend my v-bucks on the account if you get a chance please contact me back at the email address sent to you hey be nice to hear for someone soon cuz I'm really concerned and scared for my account thank you for your time



[REDACTED]

✓ 1h ago

Because of what's happening with apple blocking Fortnite on ios, i am requesting a refund for vbucks. I would like the vbucks i bought today (2020-08-13) and everything i have bought thus far on my account.



[REDACTED]

✓ 1h ago

Why are you guys deleting fortnite from Apple? This is the only way I can play fortnite. I have no other option. :(Also, when is this all going down?



[REDACTED]

✓ 2h ago

I'm super worried about this legal action stuff against apple and Fortnite mobile is literally the only thing I have. I can't afford a PS4 or Xbox and that's why I got very good on Fortnite mobile so maybe one day I could play and win money but if I can't update the game then idk what's going to happen

Sent from my iPhone



[REDACTED]

✓ 5h ago

Hi, I just got to know today that fortnite is not in the App Store anymore and there's a serious issue between Apple and Epic Games. I really like fortnite and I wanted to ask if it'll be back on ipad at least within a months time. I know the that from the 27th which is the new season I won't be able to update my game so that's sad. Hope I get an answer 😞



[REDACTED]

✓ 11m ago